



# Overview

Our experienced team is embedded with a wide range of skills and abilities, enabling us to meet any challenge in our field.

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We have the capabilities, facilities and equipment to do small, medium and large jobs in any one of the industries we work within.

Our mission statement "Exceed Expectations' encompasses our relationships with our clients and staff, highlighting our desire to build relationships whilst working towards a successful outcome for all involved. We strive for excellence in client relationships and provision of services. We undertake jobs in a manner that provides value to our clients by at all times trying to exceed their expectations. We are Dedicated to delivering of Effective. Efficient public service with integrity and accountability.



To reach our objectives we implement and follow the following principals:

- · Comply with all relevant statutory and contractual obligations.
- · Conform to recognised standards.
- Maintain excellent communications with clients.
- Continually improve our services through review of our goals and objectives.
- · Continually improve the skills and competencies of our workforce

These principals are incorporated into our business planning process to provide the framework for the delivery of a quality service to our clients.





### Values Statement



#### QUALITY

We are committed to providing the highest quality service and products to our clients and to add value to their investment.



#### VALUE

We treat our clients business as our business by providing value for time and money and obtaining the most competitive pricing.



#### INTEGRIT

ensure we obtain the trust of our clients.



#### TEAMWORK

We actively promote teamwork and expect each person to take responsibility for their work and



#### INNOVATION

We aspire to provide our clients with innovative and effective solutions in our production and



#### PASSION

All our staff are extremely dedicated and not only deliver exceptional service but love doing so. This passion shines through in everything we do.



## **Services Summary**



# Environmental Statement Behnke's Car & Truck Repairs Is Committed To Minimizing The Impact On The Environment As A Result Of Our Working Activities. We Will Strive For Continual Improvement In This Area So That We Minimize Our Impact On The Community And Other Groups Who May Be Affected By Our Work. As Such Behnke's Car & Truck Repairs Will Carry Out All Activities In A Manner That Provides Consideration Of The Environment And The Health And Well Being Of Those Involved. We Will Cooperate With Relevant Authorities And Clients To Meet Statutory And Contractual Requirements. At Behnke's Car & Truck Repairs Every Individual Is Responsible For Providing A Healthy, Safe And Environmentally Clean Work Place.

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